OVERSEAS STUDENT SUPPORT RESOURCES



FOR ALL STUDENTS

Service Type	Contact	Phone Number	Web link
Support Services Contacts	Registrar of your Home College	See website	http://www.divinity.edu.au/colleges/
English Language	Registrar of your Home College	See website	http://www.divinity.edu.au/colleges/
Academic Skills	Registrar of your Home College	See website	http://www.divinity.edu.au/colleges/
Financial	Registrar of your Home College	See website	http://www.divinity.edu.au/documents/bursary-policy/
			https://divinity.edu.au/sgr/research-scholarships/
Pastoral Care	Registrar of your Home College	See website	http://www.divinity.edu.au/colleges/
COVID	Registrar of your Home College	See website	https://divinity.edu.au/coronavirus/

NEW SOUTH WALES



Service Type	Contact	Phone Number	Web link
NSW Government	Study NSW	See website	https://www.study.nsw.gov.au/travel-advice
Emergency Services	Police	000	www.police.nsw.gov.au/
	Ambulance	000	http://www.ambulance.nsw.gov.au/
	Fire	000	https://www.fire.nsw.gov.au/
Health Services	Hospital	See website	http://www.health.nsw.gov.au/hospitals/pages/default.aspx
	International Student Health Hub (NSW Government)	See website	https://www.study.nsw.gov.au/live/health-hub
Counselling & Support Services	Beyond Blue	1300 22 4636 or Chat Online	https://www.beyondblue.org.au/get-support/talk-to-a-counsellor
	MensLine Australia	1300 78 99 78 or Chat Online	https://mensline.org.au/
	Lifeline	Call: 13 11 14 or Text: 0411 13 11 14 or Chat Online	https://www.lifeline.org.au/ https://www.lifeline.org.au/crisis-text/ https://www.lifeline.org.au/crisis-chat/
	1800Respect	1800 737 732 or Chat Online	https://www.1800respect.org.au/
Legal advice	Legal Aid NSW	See website	http://www.legalaid.nsw.gov.au/
	My Legal Mate (NSW Government)	See website	https://www.study.nsw.gov.au/programs/my-legal-mate
Accommodation	Shared accommodation	See website	http://www.flatmatefinders.com.au/
	Rental	See website	http://www.domain.com.au/?mode=rent
		See website	https://www.realestate.com.au/rent/
Transport	NSW Government – Getting around NSW	See website	https://www.study.nsw.gov.au/live/transport

SOUTH AUSTRALIA



Service Type	Contact	Phone Number	Web link
Emergency Services	Police	000	https://www.police.sa.gov.au/
	Ambulance	000	http://www.saambulance.com.au/
	Fire	000	http://www.mfs.sa.gov.au/site/home.jsp
	State Emergency Services (SES)	132 500 or 000	https://www.ses.sa.gov.au/home/
Health Services	Hospital	See website	https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/services/hospitals/hospitals
Counselling & Support Services	Beyond Blue	1300 22 4636 or Chat Online	https://www.beyondblue.org.au/get-support/talk-to-a-counsellor
	MensLine Australia	1300 78 99 78 or Chat Online	https://mensline.org.au/
	Lifeline	Call: 13 11 14 or Text: 0411 13 11 14 or Chat Online	https://www.lifeline.org.au/ https://www.lifeline.org.au/crisis-text/ https://www.lifeline.org.au/crisis-chat/
	1800Respect	1800 737 732 or Chat Online	https://www.1800respect.org.au/
	HeadSpace	See website	https://headspace.org.au/
Legal advice	Legal Services Commission of South Australia	1300 366 424	http://www.lsc.sa.gov.au/
	Study Australia	See website	https://www.studyaustralia.gov.au/english/live/student-support/legal- rights-and-protections
	Women's Legal Service	See website	https://www.wlssa.org.au/
	Justice Net	See website	https://www.justicenet.org.au/
	Community Legal Centres	See website	https://www.clcsa.org.au/
Accommodation	South Australian Government - Renting and Letting	See website	https://www.sa.gov.au/topics/housing/renting-and-letting
	Shared accommodation	See website	http://www.flatmatefinders.com.au/
	Rental	See website	http://www.domain.com.au/?mode=rent
		See website	https://www.realestate.com.au/rent/

VICTORIA



Service Type	Contact	Phone Number	Web link
Government Recommendations / Advice	Study Well	See website	https://www.studymelbourne.vic.gov.au/
Emergency Services	Police	000	www.police.vic.gov.au/
	Ambulance	000	http://www.ambulance.vic.gov.au/
	Fire	000	http://mfb.vic.gov.au/
Health Services	Hospital	See website	https://www.health.vic.gov.au/hospitals-and-health- services/publichospitals-in-victoria
Counselling & Support Services	Head to Health	See website	https://www.headtohealth.gov.au/
	1800Respect	1800 737 732 or Chat Online	https://www.1800respect.org.au/
	MensLine Australia	1300 78 99 78 or Chat Online	https://mensline.org.au/
	Lifeline	Call: 13 11 14 or Text: 0411 13 11 14 or Chat Online	https://www.lifeline.org.au/ https://www.lifeline.org.au/crisis-text/ https://www.lifeline.org.au/crisis-chat/
	Beyond Blue	1300 22 4636 or Chat Online	https://www.beyondblue.org.au/get-support/talk-to-a-counsellor
	HeadSpace	See website	https://headspace.org.au/
Legal advice	Victoria Legal Aid	1300 792 387	http://www.legalaid.vic.gov.au/
	Study Australia	See website	https://www.studyaustralia.gov.au/english/live/student- support/legal-rights-and-protections
	Community Legal Centre	See website	http://www.fclc.org.au/find a clc.php
	Tenants Union of Victoria	03 9416 2577	http://www.tuv.org.au/
Accommodation	Shared accommodation	See website	http://www.flatmatefinders.com.au/
	Rental	See website	http://www.domain.com.au/?mode=rent
		See website	https://www.realestate.com.au/rent/
Transport	Public Transport Victoria	See website	https://www.ptv.vic.gov.au/tickets/myki/concessions-and-free-travel/children-and-students/international-students/

QUEENSLAND



Service Type	Contact	Phone Number	Web link
Emergency Services	Police	000	https://www.police.qld.gov.au/
	Ambulance	000	https://www.ambulance.qld.gov.au/index.html
	Fire	000	https://www.qfes.qld.gov.au/
Health Services	Hospital	See website	https://www.qld.gov.au/health/services
	Queensland Health	See website	https://www.health.qld.gov.au/
Counselling & Support Services	1800Respect	1800 737 732 or Chat Online	https://www.1800respect.org.au/
	MensLine Australia	1300 78 99 78 or Chat Online	https://mensline.org.au/
	Lifeline	Call: 13 11 14 or	https://www.lifeline.org.au/
		Text: 0411 13 11 14 or Chat Online	https://www.lifeline.org.au/crisis-text/ https://www.lifeline.org.au/crisis-chat/
	Beyond Blue	1300 22 4636 or Chat Online	https://www.beyondblue.org.au/get-support/talk-to-a-counsellor
	HeadSpace	See website	https://headspace.org.au/
Legal advice	Queensland Legal Aid	1300 65 11 88	https://www.legalaid.qld.gov.au/Home
	Study Australia	See Website	https://www.studyaustralia.gov.au/english/live/student- support/legal-rights-and-protections
	Community Legal Centres Queensland	See Website	https://www.communitylegalqld.org.au/find-legal-help/
	Legal Services Commission	1300 655 754 (Local Call outside Australia) 07 3564 7726 (Brisbane)	https://www.lsc.qld.gov.au/
	Tenants Union of Victoria	1300 744 263	https://tenantsqld.org.au/
Accommodation	Shared accommodation	See website	http://www.flatmatefinders.com.au/
		See website	https://www.realestate.com.au/share/qld
	Rental	See website	http://www.domain.com.au/?mode=rent
		See website	https://www.realestate.com.au/rent/
		See Website or contact 1300 882 326	https://www.hivepropertygroup.com/
Transport	Translink (Queensland Government)	See website	https://translink.com.au/tickets-and-fares/concessions/student- concessions

WESTERN AUSTRALIA



Service Type	Contact	Phone Number	Web link
Government	Western Australia Government	See website	https://www.wa.gov.au/organisation/department-of-jobs-tourism-
Recommendations / Advice			science-and-innovation/travel-information-international-students
Emergency Services	Police	000	https://www.police.wa.gov.au/
	Ambulance	000	https://stjohnwa.com.au/ambulance-and-health-services
	Fire	000	https://www.dfes.wa.gov.au/
			https://www.wa.gov.au/service/community-services/emergency-
			<u>services</u>
	Emergency Alerts	See Website	https://www.emergency.wa.gov.au/
Health Services	Health Care	See website	https://www.wa.gov.au/service/health-care
	Health Service Finder	See website	https://www.healthywa.wa.gov.au/Service-search
	Government of Western Australia Department of Health	See website	https://ww2.health.wa.gov.au/
Counselling &	1800Respect	1800 737 732 or Chat	https://www.1800respect.org.au/
Support Services		Online	
	MensLine Australia	1300 78 99 78 or	https://mensline.org.au/
		Chat Online	
	Lifeline	Call: 13 11 14 or	https://www.lifeline.org.au/
		Text: 0411 13 11 14 or	https://www.lifeline.org.au/crisis-text/
		Chat Online	https://www.lifeline.org.au/crisis-chat/
	Beyond Blue	1300 22 4636 or	https://www.beyondblue.org.au/get-support/talk-to-a-counsellor
	LlandConne	Chat Online	haben the salar and a salar
	HeadSpace	See website	https://headspace.org.au/
Legal advice	Legal Aid Western Australia	1300 650 579	https://www.legalaid.wa.gov.au/
	Study Australia	See Website	https://www.studyaustralia.gov.au/english/live/student-support/legal-
			<u>rights-and-protections</u>
	International Student Legal Information	See website	https://ishelp.org.au/
Accommodation	Shared accommodation	See website	http://www.flatmatefinders.com.au/
		See website	https://www.realestate.com.au/share/wa
	Rental	See website	http://www.domain.com.au/?mode=rent
		See website	https://www.realestate.com.au/rent/
Transport	TransPerth	See website	https://www.transperth.wa.gov.au/SmartRider/Types-of-
			SmartRider/Tertiary-SmartRider